## **HENDON RESIDENTS FORUM**

2 July 2015

6:30pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

## **ISSUES TO BE CONSIDERED**

Parks Engagement	
Parks and open spaces are one of the best things about living in Barnet. They offer people the opportunity to relax, to exercise, to socialise, to learn and to play. The Council recognises how important parks are to local people and is developing a new strategy to improve the Borough's green spaces.	No response required. There will be a presentation on resident engagement.
The Council's aspiration is to make parks safe places for people to enjoy and to encourage people to use parks to adopt healthy lifestyles. Newly refurbished parks will form the centrepiece of the Borough's seven regeneration areas so that new homes and workplaces have access to the outdoors. Good quality parks can also support better educational outcomes and offer the chance for local people to volunteer, gain new skills and make new friends. Our open spaces are havens for wildlife and will limit the impact of climate change on the Borough.	
The Council wants to involve residents in the process of improving our parks to make sure that they deliver all of these outcomes as fully as possible. Through this engagement, we want to get a better idea of why Barnet's residents use parks and what their priorities should be for the future. We'll use this information to develop specific proposals on which we'll engage in more detail next year.	

	Issue Raised	Response
1	Petition	Officers have noted the petition, but it is unclear exactly what changes the petitioners would like to see. As such, it would be helpful for officers to
	Regarding the parking situation around Penshurst Gardens Surgery.	understand the exact issues of concern at the Residents' Forum, with a view to discussing whether there is anything we can suggest to assist.
	Lead petitioner Mrs S. Warshaw 270 signatures	Due to its proximity to the Town Centre and Underground Station, Penshurst Gardens falls within the Edgware "J" Controlled Parking Zone (CPZ) which operates Monday to Friday 10am to 11am. There is a length of yellow line
		around the junction of Penshurst Gardens and Heather Walk, which is in close proximity to the Surgery, which operates between 2pm and 3pm, presumably introduced to assist visitors to the surgery if their visit coincided with the 10am to 11am period (e.g. if a visitor's appointment/visit meant that the visit extended across the 10-11am period, they could park on the 2-3pm yellow line). Highways Correspondence
		HighwaysCorrespondence@Barnet.gov.uk
2	The following has been received from the Lisa Meyer, Deputy Head Teacher at Sunnyfields Primary School:	This request can be included in the annual assessment and prioritisation against all other traffic management schemes in the borough; where the highest priority schemes would then be included in future years' programmes
	We are a primary school situated on one of the most dangerous roads in Hendon; Greyhound Hill. We have children crossing the	for approval by the Environment Committee.
	road unsupervised by parents as many come to school alone and those parents that do accompany their children complain that it is terrifying to have to cross such a busy road were people speed so regularly (It is a straight run downhill).	Available funding for School Travel Plan engineering schemes this year has been prioritised to schools separately using a points-based system. Sunnyfields Primary School did not score sufficient points to be included in this year's programme as the school does not have an up-to-date School Travel Plan (STP) and associated STARS accreditation. It is anticipated that
	When we first introduced a Travel Plan, we asked the borough to install a Zebra Crossing. They were concerned about costs and installed traffic signs instead. These have proved ineffective	schools will be reassessed in the future and the school might increase its point score by engaging with this process.
	as people continue to speed down the hill all the time. One child has already been hit.	Re Highways Officers would be pleased to assist the school with updating their STP.
	We felt so strongly about this danger to our children that we	The school will have been advised that it cannot use education funding for

	Issue Raised	Response
	decided to pay for a School Crossing Patrol Officer out of our school budget and for a while this worked well until the borough told us not to do so.	provision of a school crossing patrol as it is a community school. Community Schools that fund a school crossing patrol do so using funds raised through other means such as sponsorship or fund raising activities.
	We have been conducting a campaign for a zebra crossing. We had a petition of over 300 signatures which we sent to the borough but to no avail. We have held a demonstration involving Matthew Offord who is supporting our plea. The photos were in the local press. However, we still haven't been awarded a zebra crossing and you are our last hope for the safety of our children.	The Council are fully supportive of the School providing a School Crossing Patrol officer and advise that if a School Crossing Patrol Officer can be paid through the correct funding stream the Council will train and monitor the School Crossing Patrol Officer and provide the required Protective clothing. <a href="https://doi.org/10.1007/journal.org/">HighwaysCorrespondence@Barnet.gov.uk</a>
	Lisa Meyer	
3	Antony Abey has requested that a 'Green Man' be installed at the Quadrant in Hendon.	The possibility of introducing additional pedestrian signals at the junction of Finchley Lane / Church Road / Brent Street and Parson Street has been investigated in the past, but impacts on traffic movement on the wider road network were identified as an issue at the time.
		However, the pattern of pedestrian movement and possibly also vehicle movement in the area is likely to have changed since then and a scheme to reconsider this has been listed for assessment and prioritisation this year, for potential inclusion in future year programmes.
		HighwaysCorrespondence@Barnet.gov.uk
4	We were promised CCTV last year and hopefully it would be installed by January this year - we are now nearly at the end of June and still no CCTV.  No enforcement and the situation with the school just gets worse.	The Parking Policy been approved last November included a proposal to introduce CCTV cameras in order to enforce Moving Traffic Contraventions (MTC). Barnet are one of a few London Councils who have not taken up the powers to date and those that have been doing so have demonstrated that there is a significant improvement in levels of compliance following enforcement. Prior to any instaltion, the Council is required to
	I would like an update regarding this and also when there will be a consultation regarding the CPZ.	obtain certain approvals in order that such enforcement can take place. These are now in process alongside a procurement exercise to purchase the cameras and related equipment.
	Judy Shepherd	A review of the WH3 CPZ is programmed to commence in the second half of the 2015/16 financial year - in the Autumn of 2015, commencing with parking

	Issue Raised	Response
		surveys and a subsequent consultation.
		HighwaysCorrespondence@Barnet.gov.uk
5	Queens Way Parking Problems  Residents have raised concerns with regard to general issue of parking.  Local Residents	A meeting has been arranged with Residents, Officers and Ward Councillors on Wednesday 1 July 2015.  HighwaysCorrespondence@Barnet.gov.uk
6	Road safety at Holders Hill roundabout: what is happening about the proposed pedestrian crossing facilities?  Andrew Dismore:	S278 improvements to the Holders Hill Roundabout are currently being progressed and Technical Approval has been submitted by the Millbrook Park Developers. The works include improving the two existing zebra crossing on Bittacy Hill and Holders Hill Road, the widening of Bittacy Hill and improvements to Firth Lane roundabout and the introduction of two new zebra crossing on Devonshire Road and Dollis Road. Works will be completed on site by the end of 2016.  HighwaysCorrespondence@Barnet.gov.uk
7	Mill Hill East tube step free access: as the London Mayor has announced a speeding up of stepfree programme, what are you doing to bring this forward?  Andrew Dismore	The Chairman of Hendon Residents Forum, Councillor Khatri, had written to the Deputy Mayor of London's Office on this issue and was advised that the works are linked to the Mill Hill East Development and awaiting release of S106 funds from the project. The Chair intends to revert to explore if funding for the step free access can be separated from and brought forward from the complete work to the station complex."  HighwaysCorrespondence@Barnet.gov.uk
8	Traffic in Deansbrook Road is very heavy at peak times: what will you do to ameliorate this?	Part of Deansbrook Road is a borough Principal Road ('A' road) and can be expected to carry high levels of traffic.
	Andrew Dismore:	The rest of the road, while a lower classification is nevertheless a valuable

	Issue Raised	Response
		link in the road network, carrying traffic that would otherwise need to find alternative routes. While higher classification routes might be preferred these are already congested at busy times.
		Work to encourage travel by other means, especially for shorter journeys such as travel to school, continues across the borough and work is on-going to introduce improvements to the road network particularly associated with development in the west of the borough.
		HighwaysCorrespondence@Barnet.gov.uk
9	Quakers Course bus stop accessibility.  Andrew Dismore	Bus Stop Accessibility Improvements are programmed for Quakers Course for August/September 2015, in conjunction with road resurfacing work.
	Andrew Dismore	HighwaysCorrespondence@Barnet.gov.uk
10	What provision have the council made for tackling large scale rat infestations such as those recently suffered by residents of Stanhope Gardens?	An officer from Environmental Health visited Stanhope Gardens NW7, during May 2015. The office gave advice to at least ten different properties regarding treating and preventing rat issues.
	Richard Logue Chair MHRA:	The Prevention of Damage by Pests Act 1949 requires land owner / occupier to keep their land free from rats. The Environmental Health Service is able to take enforcement action against a person failing to comply with the legislation. The council has an obligation to treat rat infestations on council owned land. <a href="mailto:HighwaysCorrespondence@Barnet.gov.uk">HighwaysCorrespondence@Barnet.gov.uk</a>
		Further information can be found online at the London Borough of Barnet website on the "Rodents and Insects" page. Any on-going rat problems may be reported to the Environmental Health service by telephone on 0208 359 7995 or by email at <a href="mailto:nuisance@barnet.gov.uk">nuisance@barnet.gov.uk</a>
		The London Borough of Barnet provides a chargeable Pest Control Service that can treat for rat infestations. Details may be found online at the London Borough of Barnet website on the "Pest Control Services" page. The Pest Control Service may be contacted by telephone on 0208 359 7799 or by

	Issue Raised	Response
		email at pestcontrol@barnet.gov.uk
		The Chairman of the Hendon residents Forum was contacted by the residents and made representations on the residents' behalf to the Environmental Health and has lead to Thames Water agreeing and to carry out remedial works which are on-going.
		Environmental Health will action similarly as brought to its notice
		HighwaysCorrespondence@Barnet.gov.uk
11	Will the council set aside potential future transport routes such as the former railway line from Mill Hill East to Edgware where it is still intact?	The Council does not own the land, thus, this falls outside its control.
	Richard Logue Chair MHRA	
12	Petition regarding road/parking related issues in Southbourne Avenue	Officers note the petition for discussion at the meeting
	Lead Petitioner Mr N. I. Patel	HighwaysCorrespondence@Barnet.gov.uk
	54 signatures	

**Contact:** Jan Natynczyk, Governance Officer, Assurance Group, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 5129 Email: <a href="mailto:hendon.residentsforum@barnet.gov.uk">hendon.residentsforum@barnet.gov.uk</a>

## Forthcoming meetings:

Date	Venue
21 October 2015 at 6.30pm	Hendon Town Hall, The Burroughs,
13 January 2016 at 6.30pm	Hendon, Hendon, NW4 4BG
30 March 2016 at 6.30pm	